

General Procedures Following Purchase of Water Tap.

Purchase of Plumbing Permit - A plumbing permit is required to make a connection from meter box to the structure getting water.

- Home Owners may purchase permit and perform their own plumbing if they own the land and will personally occupy the structure.
- A Licensed Plumber should purchase the permit in all other cases or if home owner is hiring a plumber to do the work.
- Permits can be purchased at the Inspections Department located at 405 County Complex Rd. Building B, Suite 110. Phone - (910)-592-0146

Placing Flag for Meter Box Location - Please put your flag out where you would like your meter box located as soon as possible.

- After the flag has been placed the public works department will call NC811 to have underground utilities located around the area of meter location.
- It generally takes 4 business days for the underground utilities to be located after NC811 has been notified.

Meter Box Installation - The meter boxes are normally installed two to three weeks after purchasing the water tap depending on the current number of taps in line and other scheduled work.

After Meter Box is Installed - Once meter box is installed, the plumbing from the meter box to the house can be performed. After the completion of plumbing work the inspections department must be notified for the final inspection. Water will be turned on after your final inspection has been passed.