

Q1 OFFICE USE ONLY: Clinic:

Answered: 165 Skipped: 0

#	RESPONSES	DATE
1	CH	7/25/2019 3:28 PM
2	WIC	7/25/2019 3:26 PM
3	WIC	7/25/2019 3:25 PM
4	WIC	7/25/2019 3:24 PM
5	FP	7/25/2019 3:23 PM
6	FP	7/25/2019 3:20 PM
7	Left Blank	7/25/2019 3:19 PM
8	MH	7/25/2019 3:18 PM
9	MH	7/25/2019 3:17 PM
10	MH	7/25/2019 3:15 PM
11	FP	7/25/2019 3:13 PM
12	Left Blank	7/25/2019 3:12 PM
13	MH	7/25/2019 3:11 PM
14	WIC	7/25/2019 3:10 PM
15	MH	7/25/2019 3:09 PM
16	CH	7/25/2019 3:08 PM
17	MH	7/25/2019 3:02 PM
18	MH	7/25/2019 3:01 PM
19	MH	7/25/2019 3:00 PM
20	MH	7/25/2019 2:55 PM
21	MH	7/25/2019 2:52 PM
22	WIC	7/25/2019 2:51 PM
23	WIC	7/25/2019 2:24 PM
24	WIC	7/25/2019 2:22 PM
25	WIC	7/25/2019 2:21 PM
26	WIC	7/25/2019 2:20 PM
27	WIC	7/25/2019 2:19 PM
28	WIC	7/25/2019 2:17 PM
29	WIC	7/25/2019 2:16 PM
30	WIC	7/25/2019 2:15 PM
31	FP	7/25/2019 2:14 PM
32	AH	7/25/2019 2:12 PM
33	MH	7/25/2019 2:11 PM
34	Left Blank	7/25/2019 2:10 PM
35	FP	7/25/2019 2:09 PM
36	WIC	7/25/2019 2:08 PM
37	WIC	7/25/2019 2:06 PM

38	WIC	7/25/2019 2:03 PM
39	WIC	7/25/2019 1:50 PM
40	FP	7/25/2019 1:49 PM
41	DSME	7/25/2019 1:48 PM
42	FP	7/25/2019 1:47 PM
43	WIC	7/25/2019 1:45 PM
44	WIC	7/25/2019 1:44 PM
45	WIC	7/25/2019 1:42 PM
46	WIC	7/25/2019 1:41 PM
47	WIC	7/25/2019 1:40 PM
48	WIC	7/25/2019 1:38 PM
49	FP	7/25/2019 1:37 PM
50	MH	7/25/2019 1:35 PM
51	WIC	7/25/2019 1:34 PM
52	FP	7/25/2019 1:32 PM
53	AH	7/25/2019 1:30 PM
54	MH	7/25/2019 1:29 PM
55	WIC	7/25/2019 1:27 PM
56	MH	7/25/2019 1:24 PM
57	MH	7/25/2019 1:23 PM
58	Left Blank	7/25/2019 1:22 PM
59	Left Blank	7/25/2019 1:14 PM
60	MH	7/25/2019 1:09 PM
61	MH	7/25/2019 1:06 PM
62	WIC	7/25/2019 1:04 PM
63	WIC	7/25/2019 1:02 PM
64	WIC	7/25/2019 1:00 PM
65	WIC	7/25/2019 12:59 PM
66	WIC	7/25/2019 12:58 PM
67	WIC	7/25/2019 12:56 PM
68	WIC	7/25/2019 12:55 PM
69	WIC	7/25/2019 12:54 PM
70	WIC	7/25/2019 12:51 PM
71	WIC	7/25/2019 12:51 PM
72	WIC	7/25/2019 12:49 PM
73	WIC	7/25/2019 12:48 PM
74	WIC	7/25/2019 12:47 PM
75	WIC	7/25/2019 12:46 PM

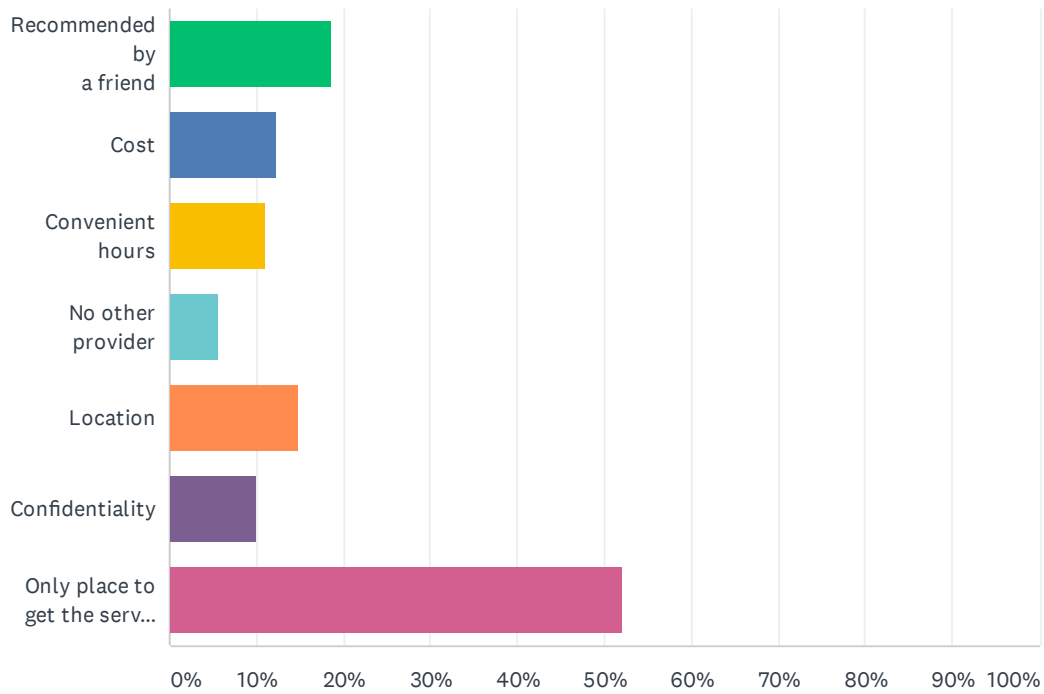
76	WIC	7/25/2019 12:45 PM
77	STD	7/25/2019 12:42 PM
78	FP	7/25/2019 12:40 PM
79	STD	7/25/2019 12:38 PM
80	STD	7/25/2019 12:37 PM
81	Left Blank	7/25/2019 12:36 PM
82	Left Blank	7/25/2019 12:35 PM
83	WIC	7/25/2019 12:32 PM
84	WIC	7/25/2019 12:31 PM
85	WIC	7/25/2019 12:29 PM
86	WIC	7/25/2019 12:28 PM
87	Walk-In (TB)	7/25/2019 12:22 PM
88	WIC	7/25/2019 12:20 PM
89	WIC	7/25/2019 12:19 PM
90	WIC	7/25/2019 12:18 PM
91	WIC	7/25/2019 12:16 PM
92	WIC	7/25/2019 12:13 PM
93	WIC	7/25/2019 12:12 PM
94	WIC	7/25/2019 12:10 PM
95	WIC	7/25/2019 12:09 PM
96	WIC	7/25/2019 12:08 PM
97	WIC	7/25/2019 12:07 PM
98	WIC	7/25/2019 12:06 PM
99	WIC	7/25/2019 12:04 PM
100	WIC	7/25/2019 12:02 PM
101	WIC	7/25/2019 12:01 PM
102	WIC	7/25/2019 12:00 PM
103	WIC	7/25/2019 10:47 AM
104	WIC	7/25/2019 10:46 AM
105	WIC	7/25/2019 10:45 AM
106	WIC	7/25/2019 10:44 AM
107	WIC	7/25/2019 10:42 AM
108	WIC	7/25/2019 10:41 AM
109	WIC	7/25/2019 10:38 AM
110	MH	7/25/2019 10:37 AM
111	WIC	7/25/2019 10:36 AM
112	WIC	7/25/2019 10:35 AM
113	WIC	7/25/2019 10:34 AM

114	WIC	7/25/2019 10:32 AM
115	WIC	7/25/2019 10:31 AM
116	WIC	7/25/2019 10:30 AM
117	WIC	7/25/2019 10:29 AM
118	WIC	7/25/2019 10:27 AM
119	WIC	7/25/2019 10:25 AM
120	WIC	7/25/2019 10:24 AM
121	WIC	7/25/2019 10:23 AM
122	WIC	7/25/2019 10:22 AM
123	WIC	7/25/2019 10:21 AM
124	WIC	7/25/2019 10:20 AM
125	WIC	7/25/2019 10:18 AM
126	WIC	7/25/2019 10:17 AM
127	WIC	7/25/2019 10:16 AM
128	WIC	7/25/2019 10:15 AM
129	WIC	7/25/2019 10:12 AM
130	WIC	7/25/2019 10:11 AM
131	WIC	7/25/2019 10:10 AM
132	WIC	7/25/2019 10:09 AM
133	WIC	7/25/2019 10:07 AM
134	WIC	7/25/2019 10:05 AM
135	WIC	7/25/2019 10:04 AM
136	WIC	7/25/2019 10:03 AM
137	WIC	7/25/2019 10:02 AM
138	WIC	7/25/2019 10:00 AM
139	WIC	7/25/2019 9:59 AM
140	WIC	7/25/2019 9:56 AM
141	WIC	7/25/2019 9:54 AM
142	WIC	7/25/2019 9:53 AM
143	WIC	7/25/2019 9:52 AM
144	WIC	7/25/2019 9:51 AM
145	WIC	7/25/2019 9:50 AM
146	WIC	7/25/2019 9:49 AM
147	WIC	7/25/2019 9:28 AM
148	WIC	7/25/2019 9:25 AM
149	WIC	7/25/2019 9:24 AM
150	WIC	7/25/2019 9:23 AM
151	WIC	7/25/2019 9:22 AM

152	WIC	7/25/2019 9:20 AM
153	WIC	7/25/2019 9:19 AM
154	WIC	7/25/2019 9:18 AM
155	WIC	7/25/2019 9:11 AM
156	AH	7/25/2019 9:10 AM
157	STD	7/25/2019 9:08 AM
158	MH	7/25/2019 8:56 AM
159	FP	7/25/2019 8:54 AM
160	STD	7/25/2019 8:52 AM
161	STD/Walk-In	7/25/2019 8:51 AM
162	STD and FP	7/25/2019 8:49 AM
163	MH	7/25/2019 8:47 AM
164	MH	7/25/2019 8:22 AM
165	MH	7/25/2019 8:20 AM

Q2 Why did you come to the health department? (Please check all that apply)

Answered: 161 Skipped: 4

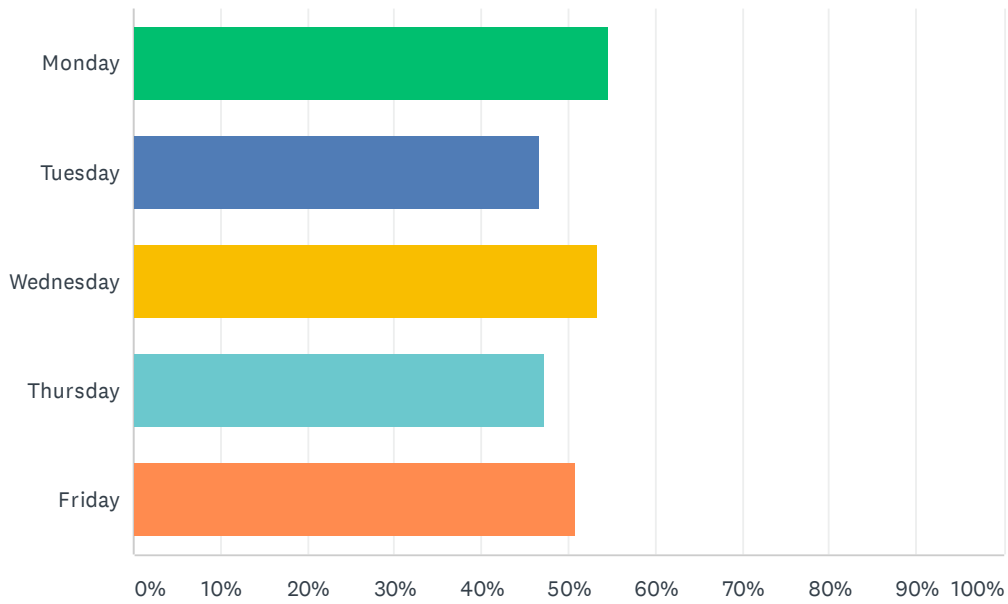


ANSWER CHOICES	RESPONSES	
Recommended by a friend	18.63%	30
Cost	12.42%	20
Convenient hours	11.18%	18
No other provider	5.59%	9
Location	14.91%	24
Confidentiality	9.94%	16
Only place to get the service needed (ex. WIC)	52.17%	84
Total Respondents: 161		

#	OTHER (PLEASE SPECIFY)	DATE
1	hearing exam	7/25/2019 3:28 PM
2	I always come here	7/25/2019 3:23 PM
3	Because I feel good here	7/25/2019 2:09 PM
4	Appt.	7/25/2019 1:49 PM
5	I came in the past.	7/25/2019 1:37 PM
6	I was having a headache	7/25/2019 1:30 PM
7	Depo	7/25/2019 1:14 PM
8	pregnancy	7/25/2019 1:09 PM
9	depo shot	7/25/2019 12:36 PM
10	for the WIC	7/25/2019 12:32 PM
11	If breastfeeding doesn't work out i will need to suplement	7/25/2019 12:28 PM
12	food stamps	7/25/2019 12:08 PM
13	WIC Recert	7/25/2019 12:01 PM
14	WIC	7/25/2019 10:38 AM
15	WIC	7/25/2019 10:30 AM
16	WIC Pick-Up	7/25/2019 10:20 AM
17	My child WIC	7/25/2019 10:12 AM
18	WIC	7/25/2019 10:11 AM
19	WIC and proof of Medicaid Insurance	7/25/2019 9:22 AM
20	I came for birth control as well.	7/25/2019 8:56 AM
21	My 1st born was check here	7/25/2019 8:47 AM
22	Didn't have Medicaid at time	7/25/2019 8:20 AM

Q3 What is the best day for you to come to the Health Department? (Check all that apply)

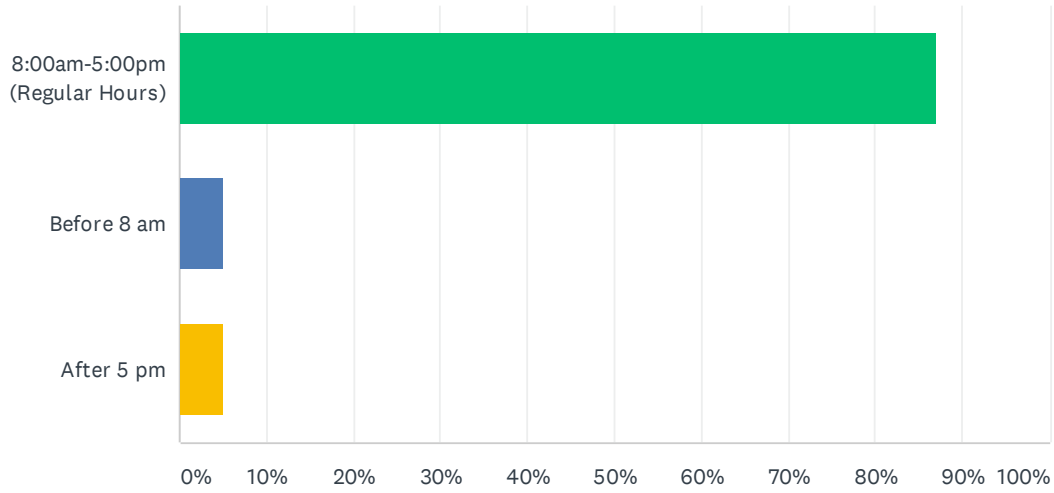
Answered: 161 Skipped: 4



ANSWER CHOICES	RESPONSES	
Monday	54.66%	88
Tuesday	46.58%	75
Wednesday	53.42%	86
Thursday	47.20%	76
Friday	50.93%	82
Total Respondents: 161		

Q4 What hours are most convenient for you?

Answered: 161 Skipped: 4

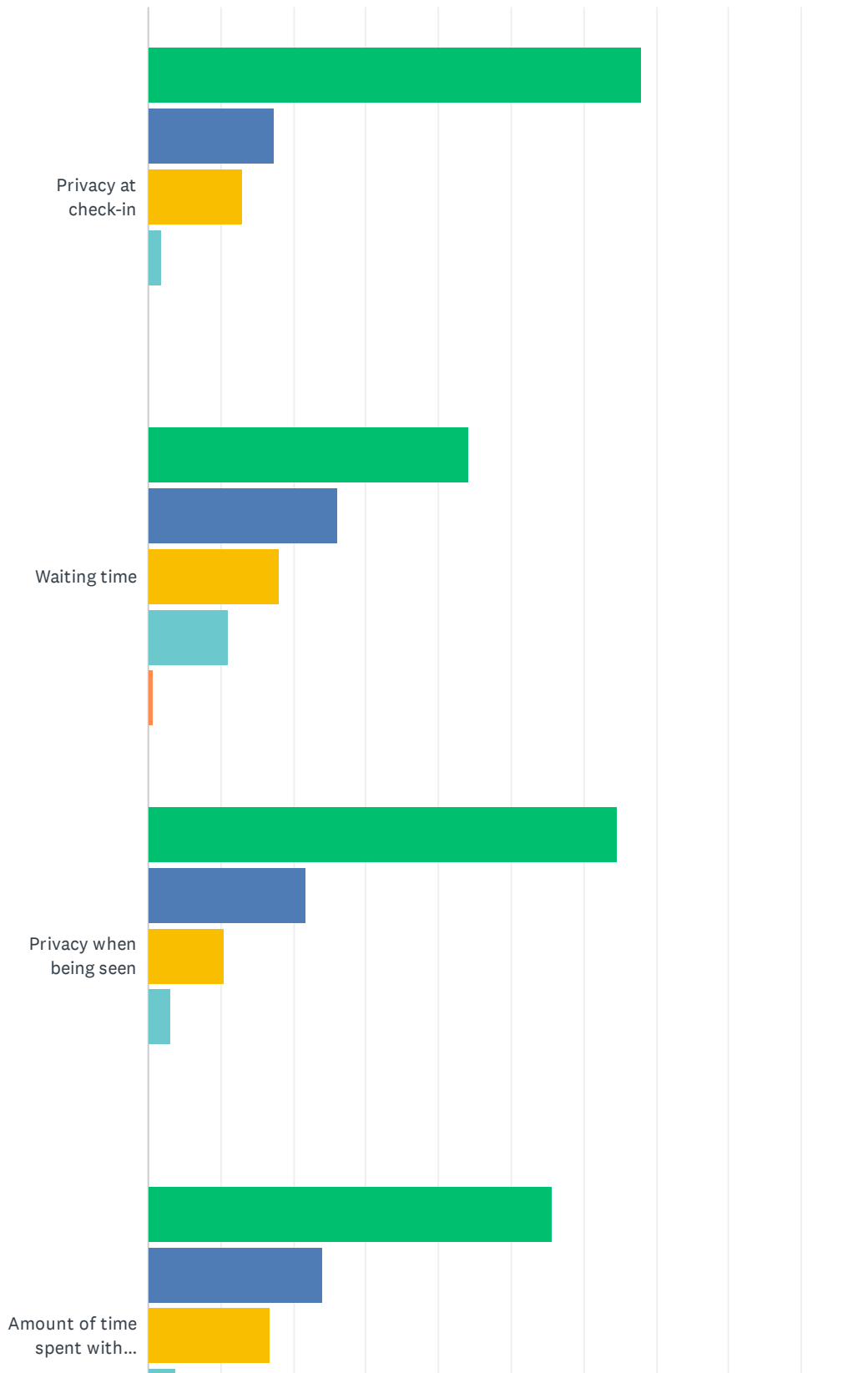


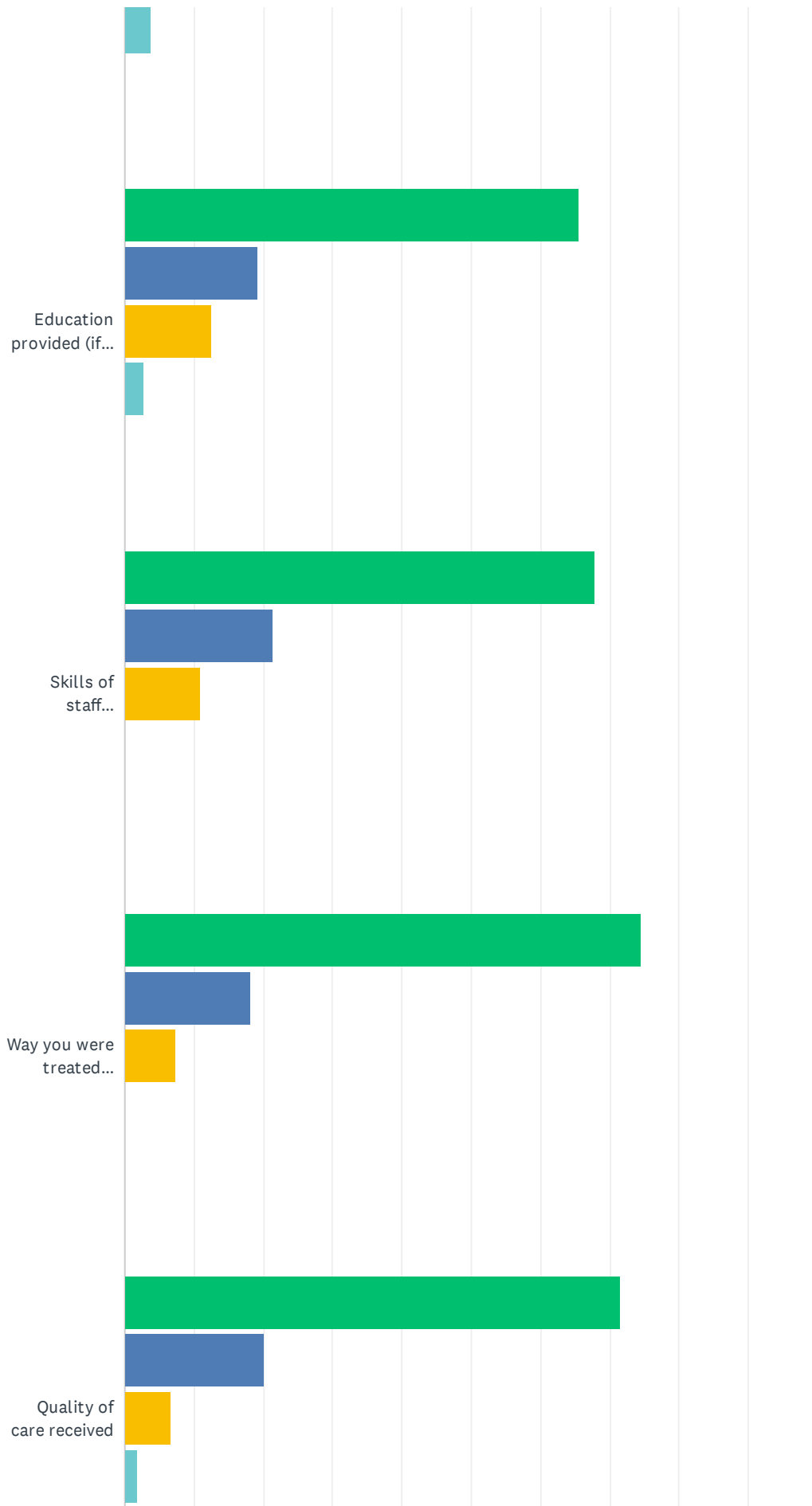
ANSWER CHOICES	RESPONSES	
8:00am-5:00pm (Regular Hours)	86.96%	140
Before 8 am	4.97%	8
After 5 pm	4.97%	8
Total Respondents: 161		

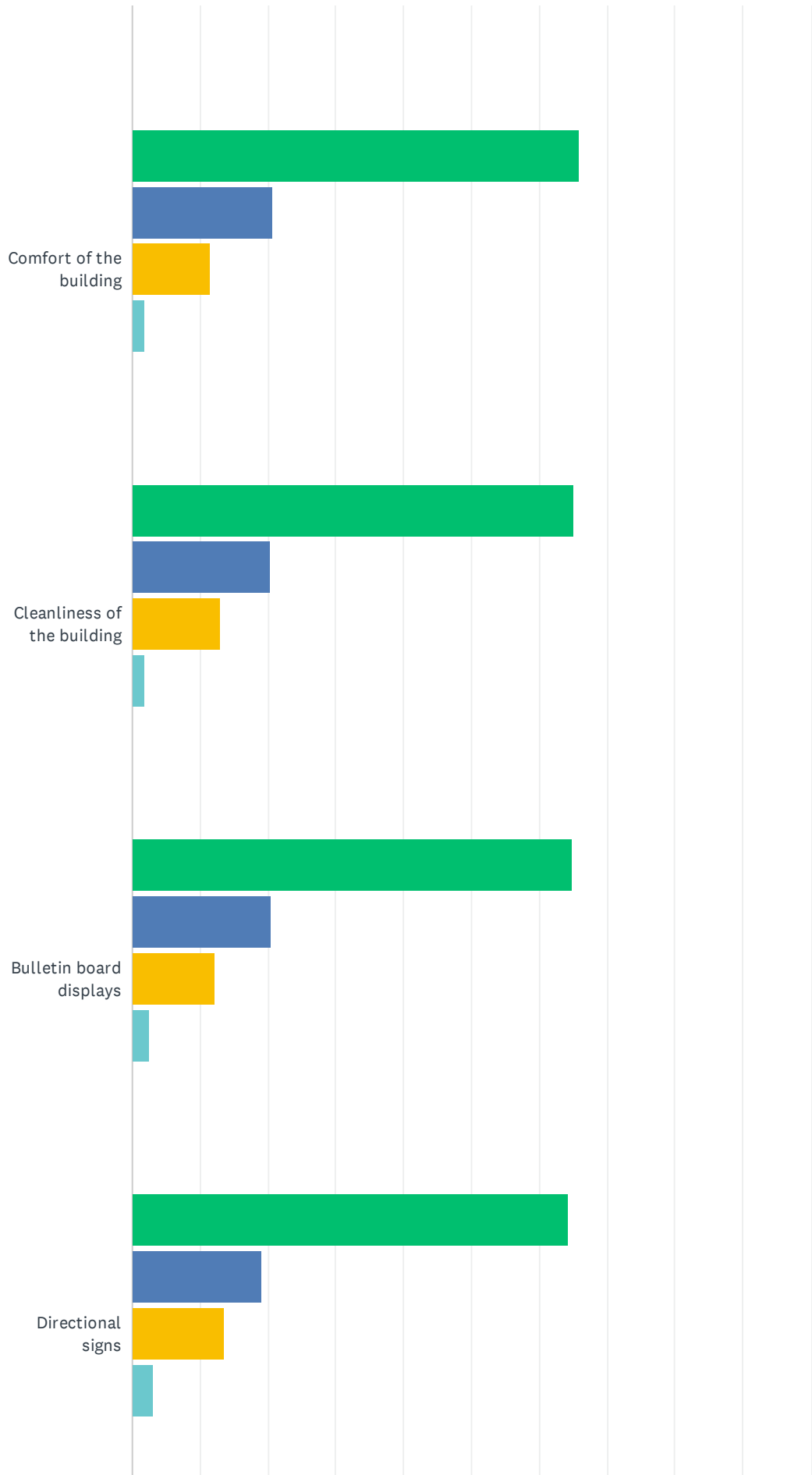
#	IF BEFORE 8:00 AM OR AFTER 5:00 PM, WHAT TIME?	DATE
1	8:30 or 5:30	7/25/2019 3:28 PM
2	in the afternoon	7/25/2019 3:23 PM
3	3:00 PM	7/25/2019 3:20 PM
4	10:00 am or 3:00 pm	7/25/2019 3:11 PM
5	8:30 or 5:30	7/25/2019 3:08 PM
6	4:00	7/25/2019 3:01 PM
7	1:30	7/25/2019 2:51 PM
8	4:00 pm	7/25/2019 2:22 PM
9	3:30 pm to 4:00 pm	7/25/2019 2:20 PM
10	5:30 pm	7/25/2019 2:15 PM
11	5:30	7/25/2019 2:14 PM
12	11:15 AM	7/25/2019 2:10 PM
13	any hour	7/25/2019 2:08 PM
14	8 AM	7/25/2019 2:06 PM
15	8:00	7/25/2019 2:03 PM
16	8:00 am	7/25/2019 1:49 PM
17	3:30 to 4:00	7/25/2019 1:41 PM
18	3:00 pm	7/25/2019 1:40 PM
19	after 8	7/25/2019 1:37 PM
20	8:00 AM 10:00 AM	7/25/2019 1:27 PM
21	10:00	7/25/2019 1:22 PM
22	work	7/25/2019 12:37 PM
23	7:00 AM	7/25/2019 12:20 PM
24	4:30 pm - after 5 pm	7/25/2019 10:47 AM
25	7 am or 6 pm	7/25/2019 10:44 AM
26	7:00 am	7/25/2019 9:08 AM

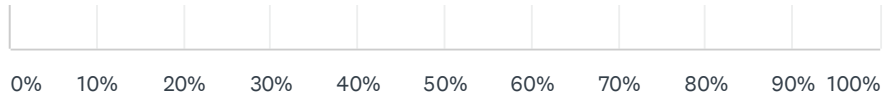
Q5 How would you rate the following services? (Check one answer for each)

Answered: 165 Skipped: 0









■ Excellent
 ■ Very Good
 ■ Good
 ■ Fair
 ■ Poor

	EXCELLENT	VERY GOOD	GOOD	FAIR	POOR	TOTAL
Privacy at check-in	67.90% 110	17.28% 28	12.96% 21	1.85% 3	0.00% 0	162
Waiting time	44.10% 71	26.09% 42	18.01% 29	11.18% 18	0.62% 1	161
Privacy when being seen	64.60% 104	21.74% 35	10.56% 17	3.11% 5	0.00% 0	161
Amount of time spent with staff during visit	55.56% 90	24.07% 39	16.67% 27	3.70% 6	0.00% 0	162
Education provided (if applicable)	65.56% 99	19.21% 29	12.58% 19	2.65% 4	0.00% 0	151
Skills of staff (thorough, knowledgeable, etc)	67.68% 111	21.34% 35	10.98% 18	0.00% 0	0.00% 0	164
Way you were treated (respectfully, friendly, etc)	74.55% 123	18.18% 30	7.27% 12	0.00% 0	0.00% 0	165
Quality of care received	71.52% 118	20.00% 33	6.67% 11	1.82% 3	0.00% 0	165
Comfort of the building	65.85% 108	20.73% 34	11.59% 19	1.83% 3	0.00% 0	164
Cleanliness of the building	65.03% 106	20.25% 33	12.88% 21	1.84% 3	0.00% 0	163
Bulletin board displays	64.85% 107	20.61% 34	12.12% 20	2.42% 4	0.00% 0	165
Directional signs	64.20% 104	19.14% 31	13.58% 22	3.09% 5	0.00% 0	162

Q6 Please explain your ratings:

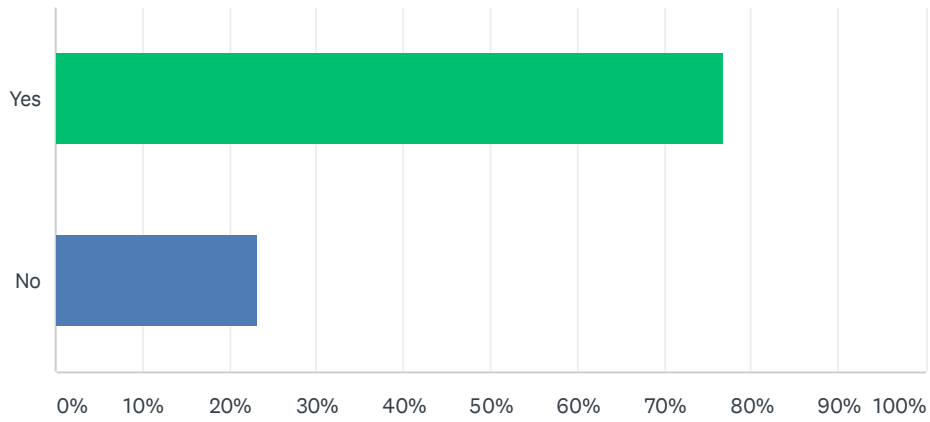
Answered: 59 Skipped: 106

#	RESPONSES	DATE
1	All is excellent	7/25/2019 3:28 PM
2	very good	7/25/2019 3:26 PM
3	Good	7/25/2019 3:17 PM
4	Excellent service	7/25/2019 3:13 PM
5	Excellent	7/25/2019 3:12 PM
6	All is excellent	7/25/2019 3:08 PM
7	Excellent. I really like the attention given to me.	7/25/2019 3:02 PM
8	Very good	7/25/2019 3:01 PM
9	Very excellent	7/25/2019 2:51 PM
10	very good 100%	7/25/2019 2:21 PM
11	very good	7/25/2019 2:17 PM
12	very good	7/25/2019 2:14 PM
13	Very good	7/25/2019 2:11 PM
14	Everything is good.	7/25/2019 2:09 PM
15	Excellent service	7/25/2019 2:08 PM
16	Everything is good.	7/25/2019 2:06 PM
17	Good	7/25/2019 2:03 PM
18	I don't like the waiting time. It is too much.	7/25/2019 1:49 PM
19	The personnel is very good.	7/25/2019 1:48 PM
20	Everything is excellent. I am very grateful.	7/25/2019 1:47 PM
21	The waiting time is adequate for each person. In general, the treatment is nice and decent.	7/25/2019 1:44 PM
22	Thanks for attending to me very well.	7/25/2019 1:41 PM
23	I feel comfortable.	7/25/2019 1:38 PM
24	Everything's good	7/25/2019 1:35 PM
25	I like the treatment that is offered a lot.	7/25/2019 1:34 PM
26	Sometimes wait times are too long	7/25/2019 1:14 PM
27	Overall, the health department treats me and any situations I have with respect and kindness. They are really concerned about my health and the baby.	7/25/2019 1:09 PM
28	Generally been well taken care of, only been offended a couple times in the beginning. I do note I am pregnant and sensitive though.	7/25/2019 1:06 PM
29	Best friendly make me feel like family.	7/25/2019 1:02 PM
30	they were good to my standreds	7/25/2019 12:55 PM
31	We always have pleasant experiences when coming to the health department. (WIC, Food Stamps, & Medicaid)	7/25/2019 12:54 PM
32	never had a problem	7/25/2019 12:51 PM
33	I have always been satisfied with the WIC department	7/25/2019 12:49 PM
34	TV area, the TV should have been in front of the chairs you had to turn to your side in order to watch T.V.	7/25/2019 12:42 PM
35	staff is very friendly and helpful	7/25/2019 12:36 PM

36	Is good.	7/25/2019 12:35 PM
37	I have had a great experience here so far.	7/25/2019 12:28 PM
38	Privacy is good, everyone poliet and waiting time depends on people in line but its good. Never had a problem	7/25/2019 12:18 PM
39	Great service	7/25/2019 12:13 PM
40	I haven't had any issues so far... so, "so far so good!"	7/25/2019 12:12 PM
41	Excellent service	7/25/2019 12:10 PM
42	My ratings are reasonable	7/25/2019 12:08 PM
43	I hate the chairs.	7/25/2019 12:02 PM
44	Great service. Nice, friendly people	7/25/2019 10:41 AM
45	I enjoy services and great workers :)	7/25/2019 10:30 AM
46	great place to be.	7/25/2019 10:29 AM
47	Was little confused about free diapers 1st time as sign is near WIC office but they give out at Health Dept. Everything else is fine.	7/25/2019 10:27 AM
48	All perfect	7/25/2019 10:23 AM
49	Great services	7/25/2019 10:20 AM
50	Every time I come in I have and excellent services	7/25/2019 10:15 AM
51	Everything is good	7/25/2019 10:11 AM
52	Always good service.	7/25/2019 10:05 AM
53	Excellent!	7/25/2019 9:59 AM
54	Always had good service	7/25/2019 9:23 AM
55	Services are outstanding.	7/25/2019 9:11 AM
56	Overall the services offer here are great no complaints!	7/25/2019 8:56 AM
57	Everything is in order, everyone is nice and I feel comfortable here.	7/25/2019 8:54 AM
58	Everything was fine	7/25/2019 8:22 AM
59	(10) mostly	7/25/2019 8:20 AM

Q7 I had a scheduled appointment for today?

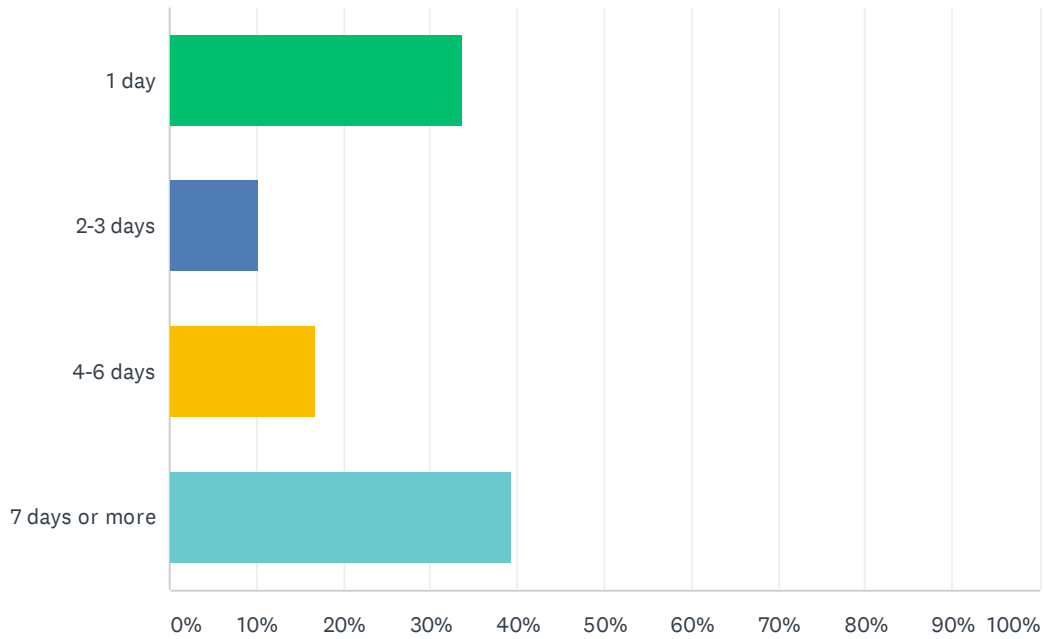
Answered: 159 Skipped: 6



ANSWER CHOICES	RESPONSES	
Yes	76.73%	122
No	23.27%	37
TOTAL		159

Q8 If by appointment, did you get your appointment within:

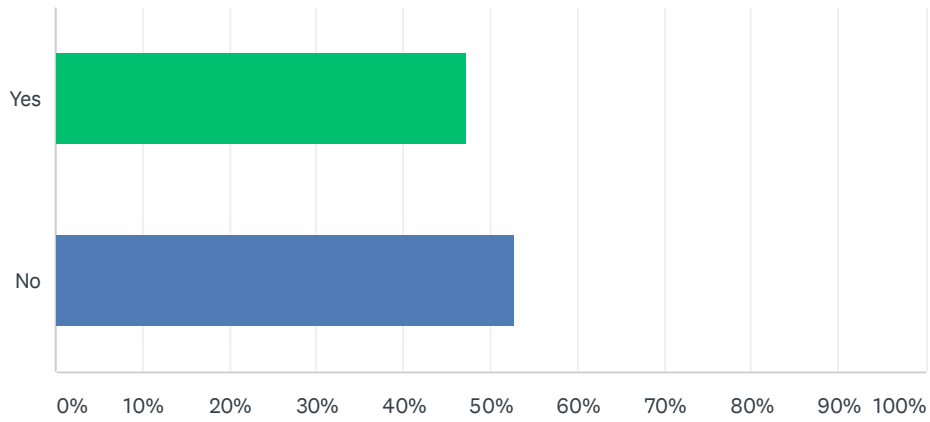
Answered: 107 Skipped: 58



ANSWER CHOICES	RESPONSES	
1 day	33.64%	36
2-3 days	10.28%	11
4-6 days	16.82%	18
7 days or more	39.25%	42
TOTAL		107

Q9 Were you offered an appointment within 1-2 days?

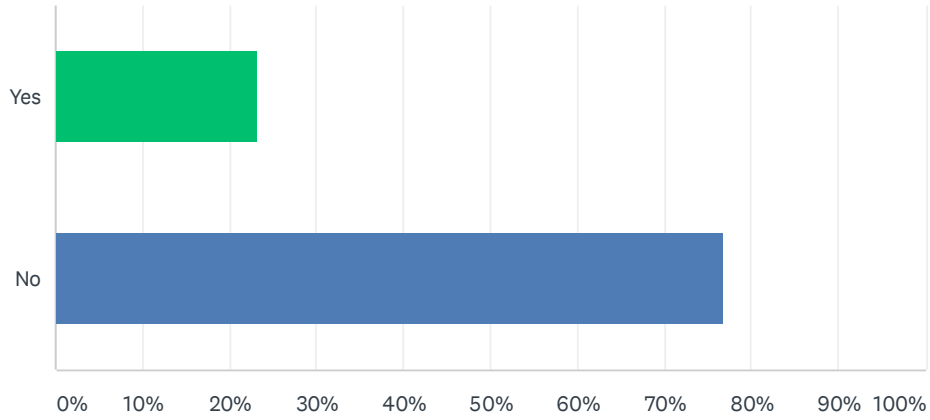
Answered: 133 Skipped: 32



ANSWER CHOICES	RESPONSES	
Yes	47.37%	63
No	52.63%	70
TOTAL		133

Q10 Did you request a specific appointment date?

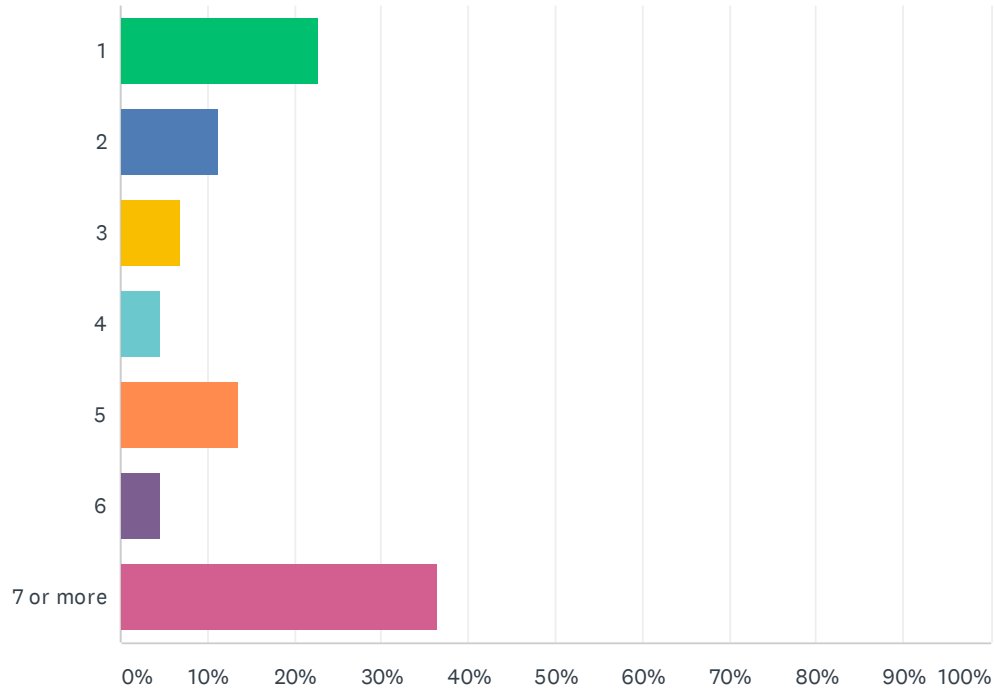
Answered: 134 Skipped: 31



ANSWER CHOICES	RESPONSES	
Yes	23.13%	31
No	76.87%	103
TOTAL		134

Q11 If yes, within how many days of your request was your appointment?

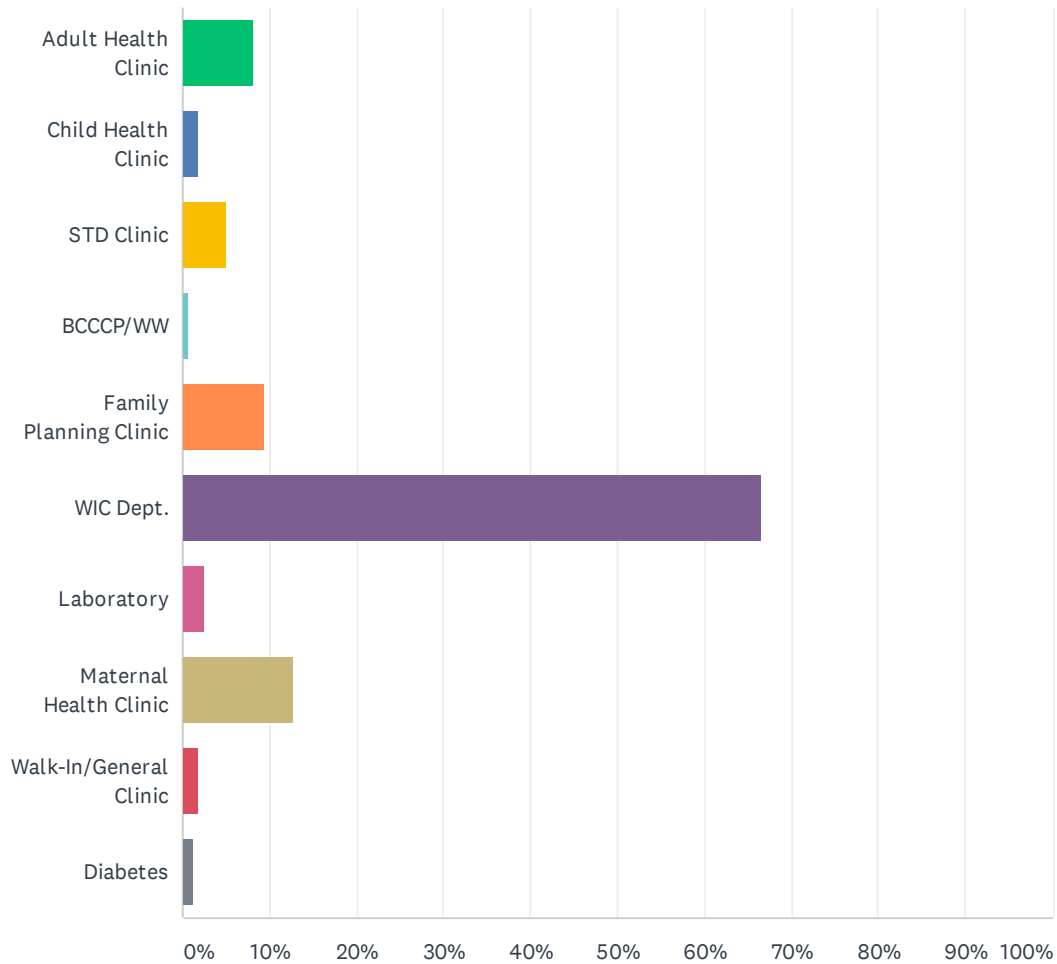
Answered: 44 Skipped: 121



ANSWER CHOICES	RESPONSES	
1	22.73%	10
2	11.36%	5
3	6.82%	3
4	4.55%	2
5	13.64%	6
6	4.55%	2
7 or more	36.36%	16
TOTAL		44

Q12 I was seen in the following areas today (Check all that apply)

Answered: 158 Skipped: 7

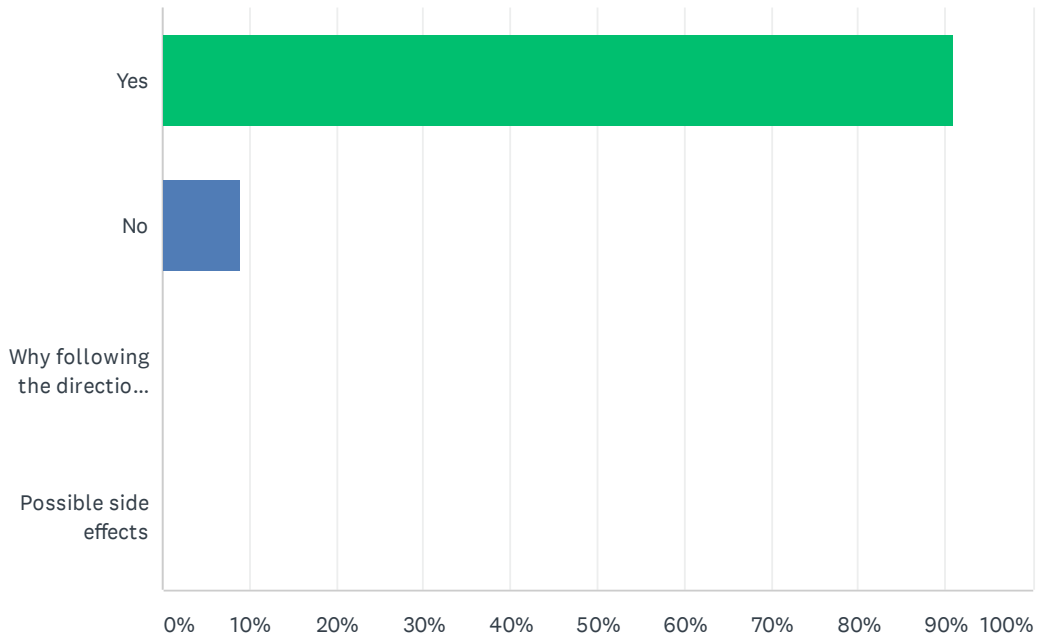


ANSWER CHOICES	RESPONSES
Adult Health Clinic	8.23% 13
Child Health Clinic	1.90% 3
STD Clinic	5.06% 8
BCCCP/WW	0.63% 1
Family Planning Clinic	9.49% 15
WIC Dept.	66.46% 105
Laboratory	2.53% 4
Maternal Health Clinic	12.66% 20
Walk-In/General Clinic	1.90% 3
Diabetes	1.27% 2
Total Respondents: 158	

#	OTHER (PLEASE SPECIFY)	DATE
1	Pregnancy	7/25/2019 1:36 PM
2	physical	7/25/2019 1:14 PM
3	DSS	7/25/2019 1:04 PM
4	not one	7/25/2019 12:33 PM
5	pregnancy	7/25/2019 8:47 AM

Q13 If seen in the Family Planning clinic today, do you understand how your chosen method of birth control WORKS TO PREVENT PREGNANCY?

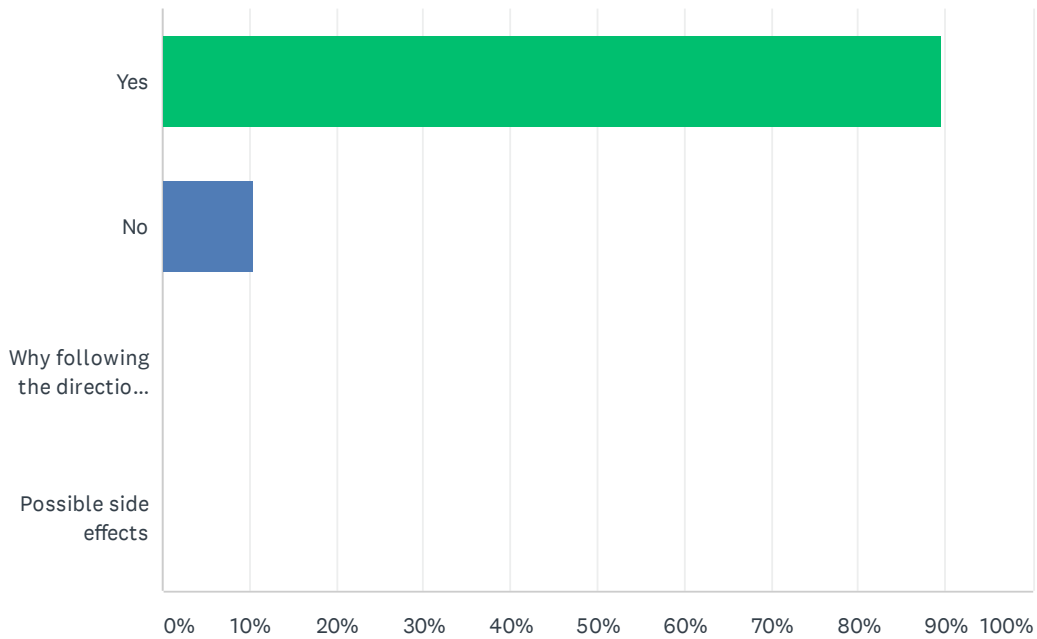
Answered: 22 Skipped: 143



ANSWER CHOICES	RESPONSES	
Yes	90.91%	20
No	9.09%	2
Why following the directions are important	0.00%	0
Possible side effects	0.00%	0
Total Respondents: 22		

Q14 If seen in the Family Planning clinic today, do you understand WHY FOLLOWING THE DIRECTIONS ARE IMPORTANT?

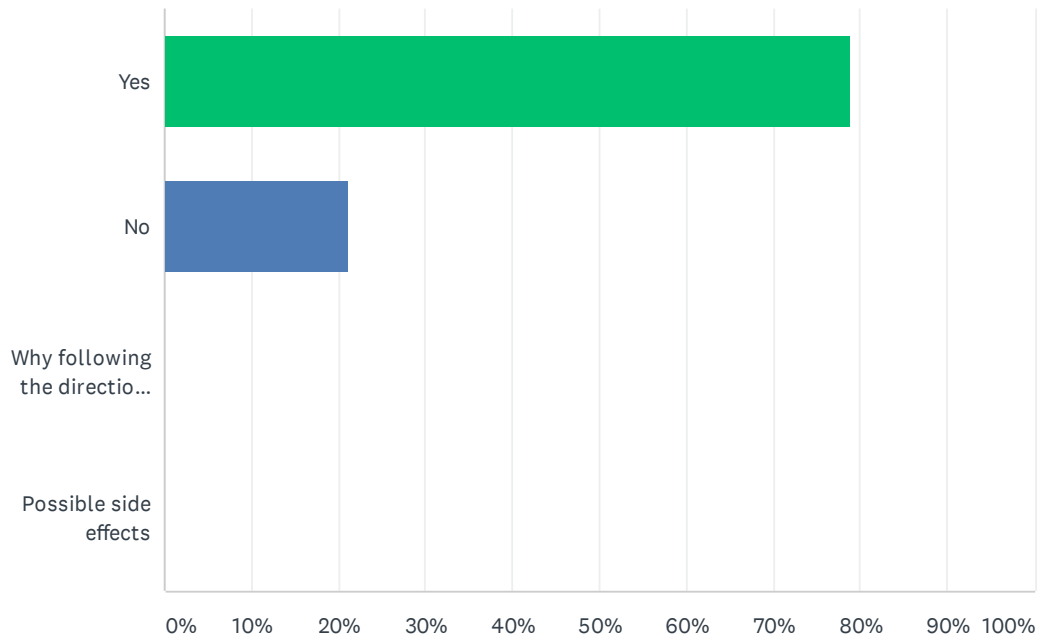
Answered: 19 Skipped: 146



ANSWER CHOICES	RESPONSES	
Yes	89.47%	17
No	10.53%	2
Why following the directions are important	0.00%	0
Possible side effects	0.00%	0
Total Respondents: 19		

Q15 If seen in the Family Planning clinic today, do you understand POSSIBLE SIDE EFFECTS?

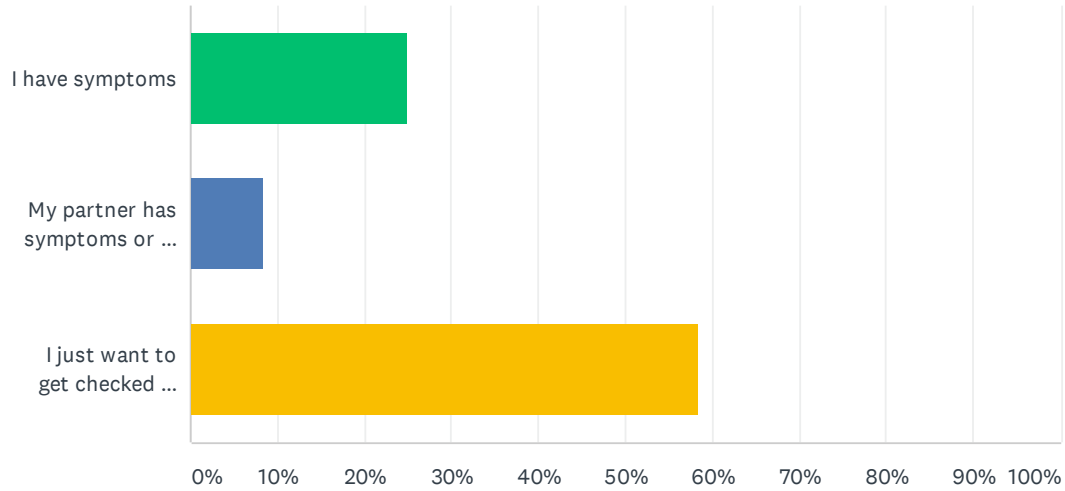
Answered: 19 Skipped: 146



ANSWER CHOICES	RESPONSES	
Yes	78.95%	15
No	21.05%	4
Why following the directions are important	0.00%	0
Possible side effects	0.00%	0
Total Respondents: 19		

Q16 If seen in STD clinic today, what was the reason?

Answered: 12 Skipped: 153

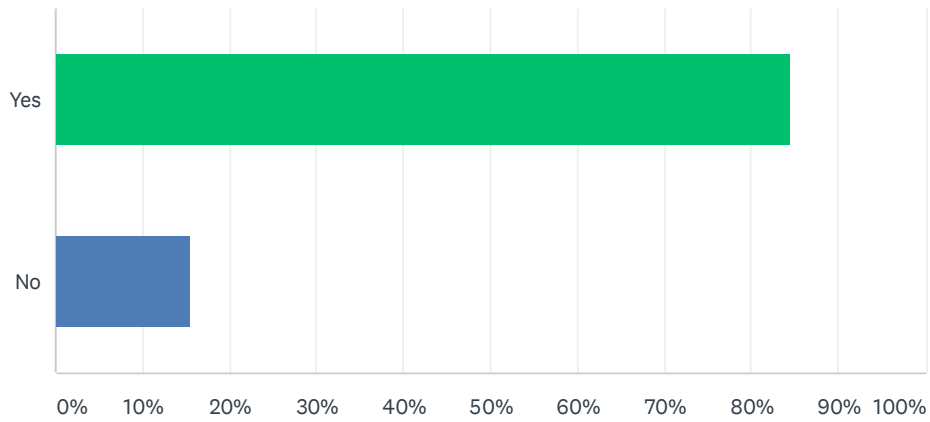


ANSWER CHOICES	RESPONSES
I have symptoms	25.00% 3
My partner has symptoms or an infection	8.33% 1
I just want to get checked for infection	58.33% 7
Total Respondents: 12	

#	OTHER (PLEASE SPECIFY)	DATE
1	vaginal discharge, a little itching	7/25/2019 3:14 PM
2	Checked "Other" but left blank	7/25/2019 12:40 PM

Q17 Do you understand the explanation about your STD problem or STD diagnosis?

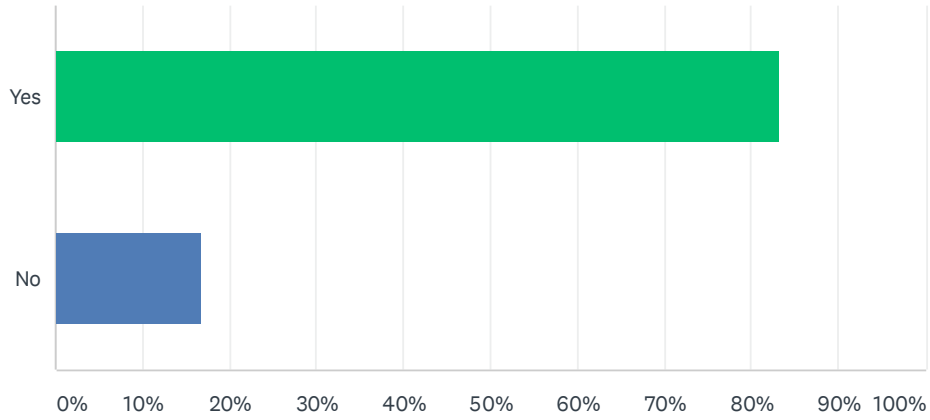
Answered: 13 Skipped: 152



ANSWER CHOICES	RESPONSES	
Yes	84.62%	11
No	15.38%	2
TOTAL		13

Q18 Do you understand the STD treatment given to you?

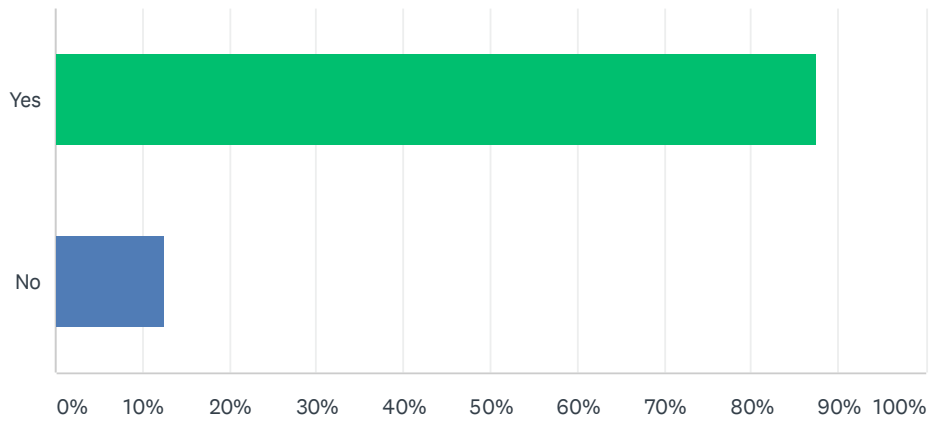
Answered: 12 Skipped: 153



ANSWER CHOICES	RESPONSES	
Yes	83.33%	10
No	16.67%	2
TOTAL		12

Q19 Do you understand how to better protect yourself from HIV and other sexually transmitted infections?

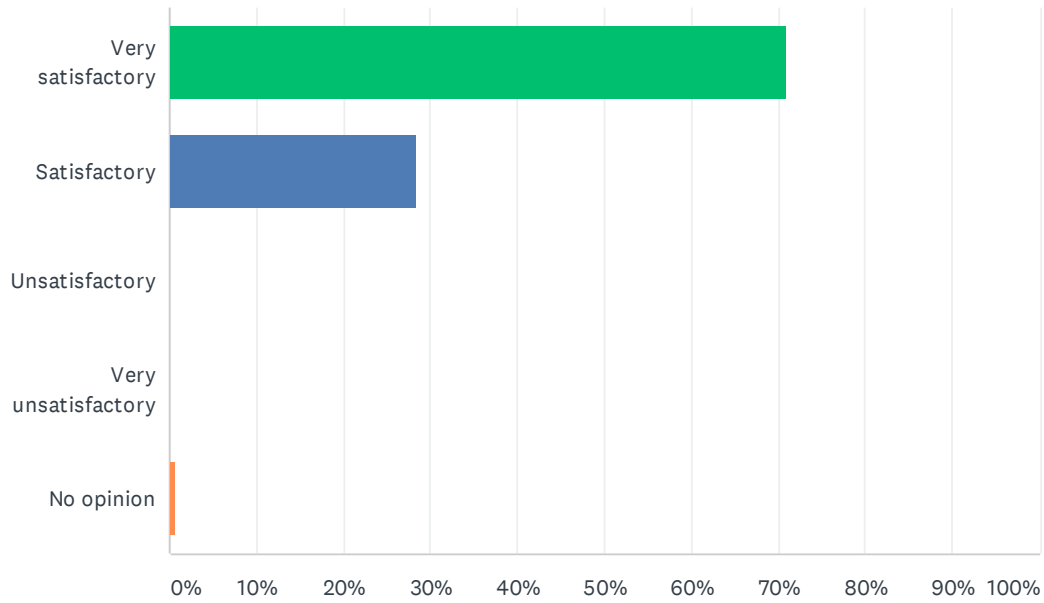
Answered: 16 Skipped: 149



ANSWER CHOICES	RESPONSES	
Yes	87.50%	14
No	12.50%	2
TOTAL		16

Q20 How satisfactory was your visit?

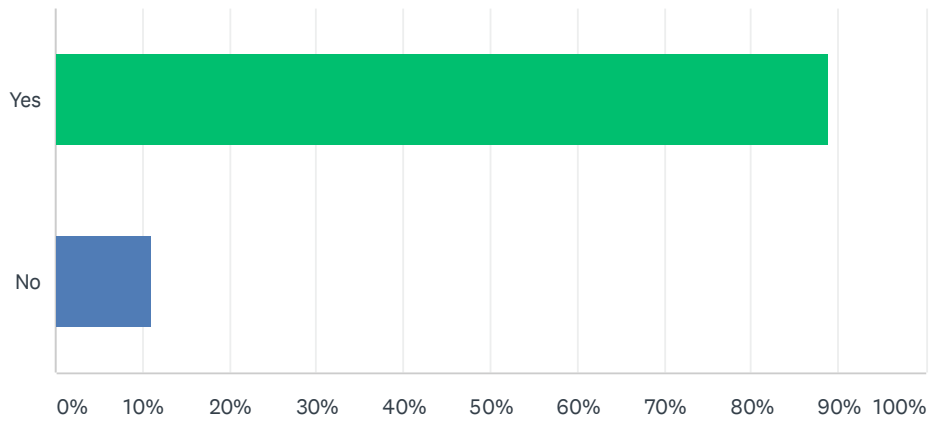
Answered: 155 Skipped: 10



ANSWER CHOICES	RESPONSES	
Very satisfactory	70.97%	110
Satisfactory	28.39%	44
Unsatisfactory	0.00%	0
Very unsatisfactory	0.00%	0
No opinion	0.65%	1
TOTAL		155

Q21 Do you feel that the care provided was sensitive to your culture (behaviors, beliefs, values)?

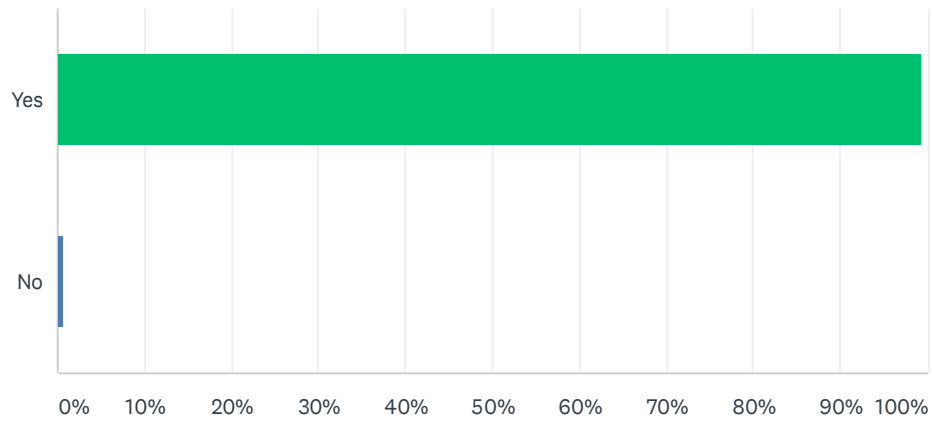
Answered: 153 Skipped: 12



ANSWER CHOICES	RESPONSES	
Yes	88.89%	136
No	11.11%	17
TOTAL		153

Q22 Would you recommend this health department to your family or friends?

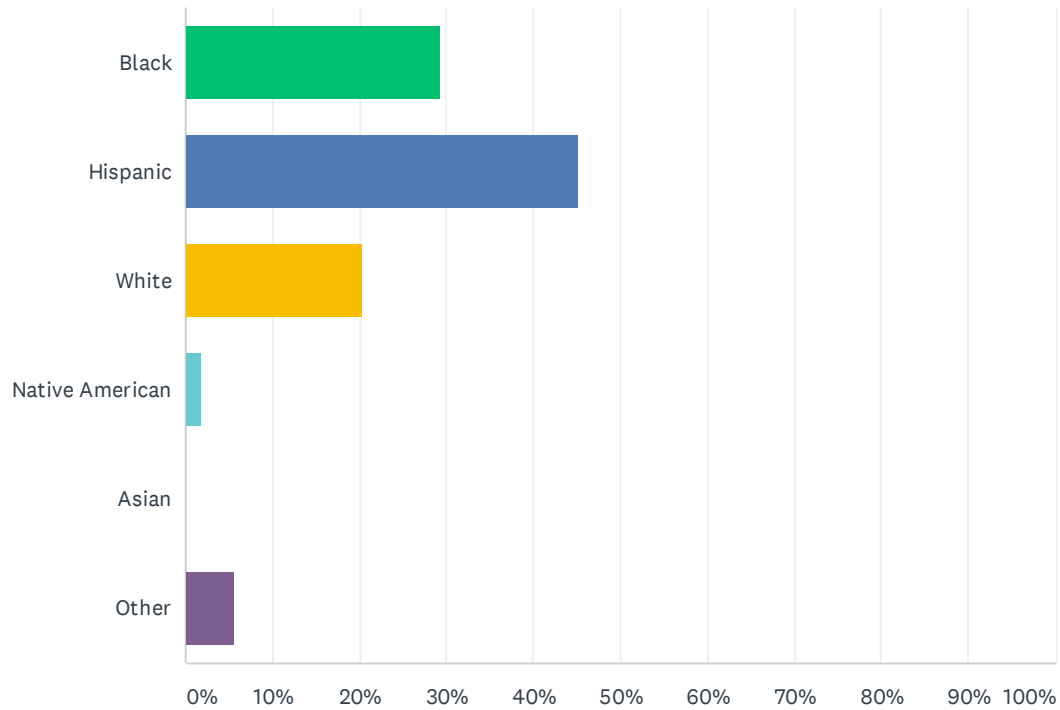
Answered: 161 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	99.38%	160
No	0.62%	1
TOTAL		161

Q23 Which of the following best describes your ethnic background?

Answered: 157 Skipped: 8

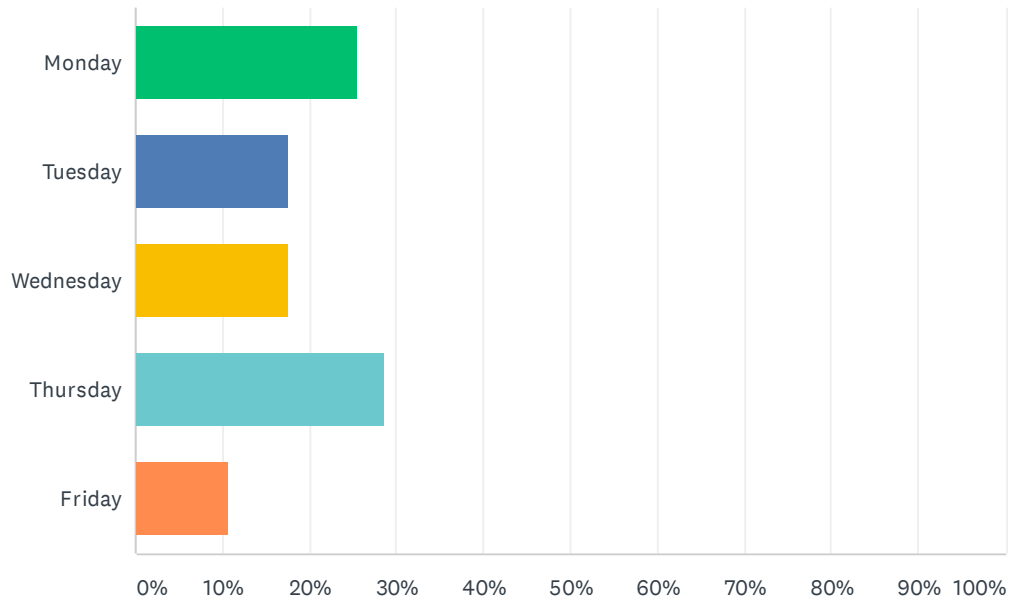


ANSWER CHOICES	RESPONSES
Black	29.30% 46
Hispanic	45.22% 71
White	20.38% 32
Native American	1.91% 3
Asian	0.00% 0
Other	5.73% 9
Total Respondents: 157	

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q24 Please check the day of your visit

Answered: 160 Skipped: 5



ANSWER CHOICES	RESPONSES	
Monday	25.62%	41
Tuesday	17.50%	28
Wednesday	17.50%	28
Thursday	28.75%	46
Friday	10.63%	17
TOTAL		160

Q25 What could have made your visit better/How can we improve our services?

Answered: 78 Skipped: 87

#	RESPONSES	DATE
1	It was very good	7/25/2019 3:25 PM
2	To me it's been excellent treatment by the clinical personnel. Thank you to the personnel and may God bless you and continue to give you knowledge & understanding	7/25/2019 3:22 PM
3	All is excellent	7/25/2019 3:13 PM
4	The truth, I don't think there's anything to better. Everything is good.	7/25/2019 3:03 PM
5	Excellent services.	7/25/2019 3:00 PM
6	Very satisfied	7/25/2019 2:54 PM
7	Everything is good.	7/25/2019 2:15 PM
8	All very well.	7/25/2019 2:11 PM
9	Everything is good.	7/25/2019 2:10 PM
10	I wouldn't change anything. Everything is perfect.	7/25/2019 2:08 PM
11	Everything is super well. Nothing needs to be better.	7/25/2019 2:07 PM
12	I have no complaints. Everything is good.	7/25/2019 2:03 PM
13	Someone that can help me translate/interpret to Spanish.	7/25/2019 1:52 PM
14	Everything was super well.	7/25/2019 1:48 PM
15	Excellent service. I wouldn't of changed anything.	7/25/2019 1:46 PM
16	Everything went very well. I did not have an appointment and I was instantly seen. Thank you.	7/25/2019 1:43 PM
17	I think everything was perfect.	7/25/2019 1:34 PM
18	To be attended as rapid as possible.	7/25/2019 1:33 PM
19	It is excellent.	7/25/2019 1:31 PM
20	Always having someone that speaks Spanish for those people that don't speak English.	7/25/2019 1:28 PM
21	Nothing.	7/25/2019 1:25 PM
22	Nothing, everything was fine and smooth.	7/25/2019 1:24 PM
23	Visit was pleasant today	7/25/2019 1:14 PM
24	To me everything usually goes well and I'm treated fairly.	7/25/2019 1:10 PM
25	Leave wipes in ladies room! I feel self conscious being seen without a chance to clean myself after using the bathroom if a #2 comes out. Babies shift like that.	7/25/2019 1:08 PM
26	nothing every was great	7/25/2019 1:05 PM
27	Only complaint is some of the long waits.	7/25/2019 1:01 PM
28	No complaints - staff is very knowledgeable and kind and does excellent job explaining benefits.	7/25/2019 12:58 PM
29	It was great.	7/25/2019 12:56 PM
30	N/A	7/25/2019 12:54 PM
31	Everything was great.	7/25/2019 12:53 PM
32	more "entertainment" for children	7/25/2019 12:50 PM
33	great service overall	7/25/2019 12:48 PM
34	No matter what day it is you should always have more than 1 worker.	7/25/2019 12:46 PM
35	Have pamphlets about/on the reason you came in to help you better under the difference between the infections that you might be concerned about	7/25/2019 12:44 PM

36	did a great job N/A	7/25/2019 12:39 PM
37	Everything Is Good.	7/25/2019 12:38 PM
38	Know about my health.	7/25/2019 12:35 PM
39	Nothing it perfect	7/25/2019 12:33 PM
40	nothing	7/25/2019 12:30 PM
41	I don't have any complaints right now. I came a few weeks ago as a walk-in and they got me in that day. Everyone is friendly and fast.	7/25/2019 12:29 PM
42	Maybe if you're (In) early for your appointment we could possibly be seen early also...	7/25/2019 12:13 PM
43	Everything was good!	7/25/2019 12:10 PM
44	Nothing, yall are doing yall best job	7/25/2019 12:08 PM
45	Every time I come, it seems no one is moving to be seen. The waiting period is too long.	7/25/2019 12:04 PM
46	Everything was great.	7/25/2019 12:00 PM
47	Shorter wait time.	7/25/2019 10:46 AM
48	Everything went well.	7/25/2019 10:45 AM
49	Nothing, it was perfect.	7/25/2019 10:39 AM
50	I wouldn't change anything about my services today. It's a great place for service.	7/25/2019 10:38 AM
51	N/A	7/25/2019 10:34 AM
52	I have no complaints, the visit went fine.	7/25/2019 10:33 AM
53	Nothing, everything was Great!!!	7/25/2019 10:32 AM
54	Nothing, great visit!	7/25/2019 10:31 AM
55	By makeing machine available to the public.	7/25/2019 10:29 AM
56	You are doing fine.	7/25/2019 10:28 AM
57	Nothing, it was perfect	7/25/2019 10:24 AM
58	Nothing, service was good.	7/25/2019 10:22 AM
59	N/A	7/25/2019 10:19 AM
60	Quick & Fast	7/25/2019 10:18 AM
61	Every thing went great & smoothly. Thanks for what you do.	7/25/2019 10:17 AM
62	Your services are very excellent. No need to change anything.	7/25/2019 10:13 AM
63	Keep up the good work	7/25/2019 10:11 AM
64	Fast	7/25/2019 10:08 AM
65	Everything was perfect!	7/25/2019 10:07 AM
66	Nothing	7/25/2019 10:00 AM
67	Everything was great, friendly staff.	7/25/2019 9:49 AM
68	Once called to the back, complete service needs to be handled instead of going back out to waiting room.	7/25/2019 9:29 AM
69	Nothing	7/25/2019 9:26 AM
70	The staff were very friendly and helped with everything.	7/25/2019 9:25 AM
71	Visit was well taken care of.	7/25/2019 9:22 AM
72	More communication	7/25/2019 9:10 AM

73	The only thing I can think that needs a little improvement is the waiting time, overall everything else is fine.	7/25/2019 9:07 AM
74	Can't think of anything. Everything went great.	7/25/2019 8:55 AM
75	Faster, I understand y'all have other things to do though.	7/25/2019 8:50 AM
76	Usually the wait in the waiting area but other than that its' good	7/25/2019 8:47 AM
77	Everything was fine. Thank you!	7/25/2019 8:42 AM
78	Nothing more I could ask for	7/25/2019 8:21 AM

Q26 Comments

Answered: 30 Skipped: 135

#	RESPONSES	DATE
1	All the personnel are nice. Thanks for your time.	7/25/2019 3:14 PM
2	Just give thanks for the attention. It is very good. Thank you.	7/25/2019 3:03 PM
3	Thank you for your attention.	7/25/2019 2:08 PM
4	Personnel very nice and good service.	7/25/2019 2:07 PM
5	Thank you for trying to understand my little English and helping me.	7/25/2019 1:52 PM
6	Very good service. Thank you.	7/25/2019 1:43 PM
7	You all do an excellent job.	7/25/2019 1:40 PM
8	Very accessible with the payments.	7/25/2019 1:36 PM
9	I have no comments. Blessings.	7/25/2019 1:34 PM
10	All the services are excellent.	7/25/2019 1:29 PM
11	So this would be a good service for the survey	7/25/2019 1:28 PM
12	No comments.	7/25/2019 1:10 PM
13	the staff is very friendly and helpful	7/25/2019 12:45 PM
14	Overall the visit was great. Very private session! Thanks for being so very nice and kind! :)	7/25/2019 12:44 PM
15	N/A	7/25/2019 12:39 PM
16	everything was great!!!	7/25/2019 12:37 PM
17	the best service ever	7/25/2019 12:33 PM
18	Love the service	7/25/2019 12:11 PM
19	*NOTE: In Time 3:45, Out Time 4:00 7/15/19	7/25/2019 12:04 PM
20	Thank you!	7/25/2019 10:46 AM
21	Everything went well.	7/25/2019 10:45 AM
22	I had a great experience as always. Thank you.	7/25/2019 10:42 AM
23	N/A	7/25/2019 10:34 AM
24	N/A	7/25/2019 10:33 AM
25	Keep up good work.	7/25/2019 10:28 AM
26	N/A	7/25/2019 10:19 AM
27	Thank God	7/25/2019 10:11 AM
28	Great experience	7/25/2019 10:00 AM
29	No comments.	7/25/2019 9:07 AM
30	N/A	7/25/2019 8:21 AM